**The Specialist Assessment Service: Complex Medical Needs (CMN) Team**

**Frequently Asked Questions**

1. **Can parents refer their child to the CMN team?**

Parents or professional can refer to CMN team using the Specialist Assessment Service referral form. It is advised that, prior to making a referral, you discuss your concerns with health or educational professionals your child is known to or your GP.

1. **We live in Solihull but my child attends nursery in Birmingham can they still be referred to the CMN team?**

Yes, we accept children registered with a Solihull GP. However, the team are unable to visit nurseries outside of the Solihull borough so advice to nursery staff will be via telephone and/or written correspondence.

1. **My child has been accepted for assessment, what will happen next?**

The assessments start with an initial conversation with a lead clinician from the team, this is either a telephone call or a face-to-face conversation. It is a way of gathering detailed information about your child’s development, medical history and family situation. It will highlight areas of priority and enable your lead clinician to make a plan with you.

1. **Where does the CMN team assessment take place?**

The CMN team assessment will take place at Chelmsley Wood Primary Care Centre, Crabtree Drive, Chelmsley Wood, B37 5BU. Tel:0121 722 8010

1. **How long does the assessment take?**

Please be prepared to be at the assessment for approximately 90 minutes.

1. **Can my other children attend?**

No. We would prefer that siblings do not accompany you and your child to the assessment.

1. **What should I bring with me?**

We suggest that you bring anything that your child needs to help them feel more comfortable during the morning. This can include: drinks, snacks, change of clothes/nappies, favourite toy or comforter.

Any medical information that you may have, including your child’s red book would be useful.

1. **How often will my child be seen by members of the CMN team?**

Reviews with the CMN team, including the Community Paediatrician, are scheduled every 8 months. Between reviews your child will access intervention sessions with individual clinicians and the specialist teacher in accordance with your child’s identified need. During these sessions parents will be taught how to incorporate therapeutic activities into their child’s daily life for example; play, dressing, feeding and moving. Education and childcare settings will also receive advice.

**Your Views……**

At various points we value your feedback to improve the services we provide. Information is gathered anonymously. If you are not satisfied with the service and wish to discuss this formally, please contact the Service Clinical Lead, Shirley Heatherington on 0121 722 8010 who will be happy to discuss your concerns.

**For further information you can visit:**

<https://childrenscommunitytherapies.uhb.nhs.uk>

***Please note that we are not an emergency service***

***If you have urgent concerns about your child’s health or well-being please contact your child’s GP, call NHS 111 or take your child to Accident and Emergency (A&E) Services. The Specialist Assessment Service administration office is open to take calls Monday to Friday, 9.00am till 16.45pm.***